

**BID FOR A PUBLIC SERVICE AGREEMENT (PSA)**  
**DELIVERING A BETTER FUTURE FOR LEICESTERSHIRE**

**Improving Leicestershire's Prosperity**

Ref.	Target Outcome	Rationale	Description	Potential Partners/Partnerships
N2	Increase the % of pupils achieving 5 GCSEs at grades A* to C	<ul style="list-style-type: none"> <li>• Contribute to MTCS commitment</li> <li>• KS4 results in Leicestershire do not demonstrate added value at the same high level between KS3 and KS4 as between KS2 and KS3</li> <li>• Need to address this apparent slowing down in attainment due to transition between schools in the Leicestershire system at 14+</li> <li>• Large cohorts of c.500 pupils in Upper schools, so targeting 3 under achieving schools will have a significant impact</li> <li>• Quality education at all key stages raised as key issues on draft community strategy</li> </ul>	<ul style="list-style-type: none"> <li>• Work across KS4 Strategy (affects every school) to address core skills work and modern foreign languages</li> <li>• Focus on 3 individual schools (in 2 geographic areas of the County) to improve standards of achievement (which in turn impacts on overall rate)</li> <li>• Also brings together council services with those of other agencies in 2 geographical areas concerned</li> </ul>	Geographical groups of schools; Learning & Skills Council; Leicestershire Education Business Partnership; Head Teachers Reference Group; District Councils; LCC schools
L1	Improve the achievement of pupils at Level 5 in Maths and English by the end of Key Stage 2	<ul style="list-style-type: none"> <li>• Contribute to MTCS commitment</li> <li>• Analysis of the LEA statistical profile, OFSTED reports &amp; key stage 2 level 5 results over the last 3 years indicates improvement is possible</li> </ul>	<ul style="list-style-type: none"> <li>• Focus on the overall Key Stage 2 results &amp; the higher attaining pupils in English &amp; Maths</li> </ul>	Head Teachers Reference Group; Leicestershire Association of Primary Head Teachers; LCC

		<ul style="list-style-type: none"> <li>• Transition issue in Leicestershire due to pupils transferring at age 10/11, which impacts on results at Key Stage 2</li> <li>• Will help to meet EDP targets and the stated goal of the Administration – supporting Leicestershire schools to come within the top quartile of schools</li> </ul>		
N6	<p>Improve the level of education, training &amp; employment outcomes for care leavers aged 19, so that levels for this group are at least % of those achieved by all young people in the same area by 2006 (Links with L3 &amp; L5)</p>	<ul style="list-style-type: none"> <li>• Contribute to MTCS commitment</li> <li>• Support for vulnerable young people as key issue in draft community strategy</li> <li>• Scope to improve performance</li> </ul>	<ul style="list-style-type: none"> <li>• Involves maintaining intensive &amp; ongoing contact with care leavers by strengthening resources of leaving care team</li> <li>• Liaising with EET providers to maximise opportunities &amp; support services</li> <li>• Providing work placements/experience within Councils</li> <li>• Addressing benefit &amp; accommodation issues</li> </ul>	<p>Carers Connexions, Colleges (incl. learning support &amp; counselling services) Training providers &amp; employers Housing providers Job Centres Benefits Agency District Councils LCC schools</p>
L3	<p>Improve the educational attainment of looked-after children (LAC) in the primary phase of education by accelerating their predicted attainment between Key Stage 1 and Key Stage 2 (Links with N6)</p>	<ul style="list-style-type: none"> <li>• Contribute to MTCS commitment</li> <li>• One area of poor performance in PAF indicators</li> <li>• New initiative</li> <li>• Support for vulnerable young people raised as key issue in draft community strategy</li> </ul>	<ul style="list-style-type: none"> <li>• Involves additional tutoring work with schools &amp; foster carers, extension of 'Caring About Reading project, use of 'Buddy Scheme' &amp; objective testing to improve intervention &amp; learning strategies</li> </ul>	<p>Schools; Carers; LCC (Social Services, Education, Community Services) Connexions Taxi Companies</p>
L2	<p>Improve the educational attainment of all pupils in special schools</p>	<ul style="list-style-type: none"> <li>• New initiative</li> <li>• Support for vulnerable young people raised as key issue in</li> </ul>	<ul style="list-style-type: none"> <li>• Development of a common assessment process to facilitate the transition into</li> </ul>	<p>Heads of All Special Schools; Parents; LCC</p>

	<i>(Links with N14)</i>	draft community strategy	mainstream schools, colleges and work placements; <ul style="list-style-type: none"> <li>• Support for schools through the link adviser programme;</li> <li>• Programme of staff training</li> </ul>	
N14	In the 3 years to 2006, increase the employment rate of people with disabilities taking into account the economic cycle, & significantly reduce the difference between their employment rate and the overall rate. Work to improve the rights of disabled people & to remove barriers to their participation in society <i>(Links with L2)</i>	<ul style="list-style-type: none"> <li>• Welfare to Work agenda;</li> <li>• Opportunity for stronger corporate approach within County Council (subject of recent best value review)</li> </ul>	<ul style="list-style-type: none"> <li>• Assisting people with disabilities into occupational &amp; work-related activities (by establishing central point of referral, joint assessments, case conferences, financial reviews, practical support; job coaches; links with local employers)</li> <li>• Increasing numbers of people with a disability employed by Councils &amp; other partner agencies</li> </ul>	County Strategy Group - Welfare to Work (Leics Partnership NHS Trust; Job Centre Plus, Learning & Skills Council, Further Education, the voluntary sector service users, District Councils, LCC); Connexions; New Deal Providers

### **Making Leicestershire a Safer County**

Ref.	Target Outcome	Rationale	Description	Potential Partners/Partnerships
N13	Reduce the extent of vehicle crime across Leicestershire <i>(Links with L5 &amp; N26)</i>	<ul style="list-style-type: none"> <li>• Key priority for local Crime &amp; Disorder Partnerships</li> <li>• Recent subject of best value review</li> <li>• Lower than average current performance</li> <li>• Recent increase in theft from vehicles in certain parts of the County</li> <li>• Public consultation highlights this as a priority</li> </ul>	<ul style="list-style-type: none"> <li>• Co-ordinated countywide approach to addressing local crime 'hotspots' in consultation with local CDRPs;</li> <li>• Additional scientific support;</li> <li>• Targeting prolific offenders (including links with Probation &amp; YOS);</li> <li>• Media campaigns/awareness raising</li> </ul>	Police; Probation; Local CDRPs; Car Park Operators; District Councils; LCC (including Youth Offending Service)

		<ul style="list-style-type: none"> <li>• Fear of crime and reduced opportunities for crime raised as key issues in draft community strategy</li> <li>• Contribute to MTCS commitment</li> </ul>		
L4	Reduce the overall level of domestic violence by increased reportage and identification and reducing repeat victimisation <i>(Links with 'Looked-After Children')</i>	<ul style="list-style-type: none"> <li>• Key priority for local Crime &amp; Disorder Partnerships</li> <li>• Contribute to MTCS commitment</li> <li>• Highly prevalent crime in the County but with under-reporting</li> <li>• Local multi-agency priority</li> <li>• Recent subject of best value review</li> <li>• Raised as key issue in draft community strategy</li> </ul>	<ul style="list-style-type: none"> <li>• Establish system for tracking victims &amp; data on level of reporting;</li> <li>• Outreach support for victims;</li> <li>• Inter-agency training;</li> <li>• Publicity campaigns.</li> </ul>	Leicester, Leics & Rutland Co-ordinating Group; Domestic Violence Forums; Crown Prosecution Service; Voluntary Sector (Victim Support Service Citizens Advice Bureau Womens Aid); Police; Area Criminal Justice Strategic Committee; Local CDRPs; Housing providers; District Councils; LCC
L5	Improve the basic skills of young people who have been identified as having basic skills needs and who are receiving community supervision from the Youth Offending Service <i>(Links with N6 &amp; N13)</i>	<ul style="list-style-type: none"> <li>• Contribute to MTCS commitment to 'make communities safer'</li> <li>• Poor educational achievement is one of the most significant risk factors in respect of the likelihood of young people engaging in offending. Increasing the basic skills of young people under the supervision of the YOT will target a group who achieve significantly less in relation to educational attainment than</li> </ul>	<ul style="list-style-type: none"> <li>• Involves screening, assessing &amp; targeting individually tailored programmes to improve these young people's engagement in the learning process</li> </ul>	Youth Offending Services Management Board; Youth & Community Services; Connexions; Learning & Skills Council Basic Skills providers (local Colleges) District Councils; Probation Service; Police; LCC

		<p>other groups and will help to disrupt their pathways into criminal careers. The interventions &amp; measurable achievements as a result would improve the life chances of these young people with regard to education, training &amp; employment.</p> <ul style="list-style-type: none"> <li>• Consultation highlights Youth Crime as a key issue for the community</li> <li>• Youth issues reflected in commitments of some Districts</li> </ul>		
N26 (old list)	Reduce the number of people killed or seriously injured in road accidents on County roads in the 3 years to 2006 compared with the average for 1994-98 ( <i>Links with N13</i> )	<ul style="list-style-type: none"> <li>• Reflects LTP objective &amp; priority within MTCS;</li> <li>• High priority within local community;</li> <li>• Overall KSI figures identify room for improvement</li> <li>• Raised as key issue in draft community strategy</li> </ul>	<ul style="list-style-type: none"> <li>• Enhanced programme of safety cameras;</li> <li>• Road Safety education (including age-related initiatives);</li> <li>• Increased local safety scheme work</li> </ul>	Road Safety Partnership (local Councils, Police, Heath, Highways Agency)

### Helping Leicestershire People to Enjoy a Healthy and Attractive County

Ref.	Target Outcome	Rationale	Description	Potential Partners/Partnerships
N7	Increase the participation of problem drug users in drug treatment programmes by % and increase year on year the proportion of users successfully sustaining or completing	<ul style="list-style-type: none"> <li>• Majority of service users come from more highly populated area of the County</li> <li>• Helps to build on the experience of existing shared care arrangements within this</li> </ul>	<ul style="list-style-type: none"> <li>• Involves achieving a year-on-year increase in the proportion of cases on a planned basis within the CDT through the establishment of a scheme in Charnwood &amp; North Primary</li> </ul>	Community Drugs Team (CDT); PCT; GPs; DAAT; District Councils

	treatment programmes ( <i>Links with crime-related activity</i> )	<p>PCT</p> <ul style="list-style-type: none"> <li>Reduction in availability/misuse of drugs raised as key issue in draft community strategy</li> </ul>	<p>Care Trust ;</p> <ul style="list-style-type: none"> <li>Continue rehabilitation through transferring, within, guidelines, the care of service users to local primary care settings;</li> <li>Enabling CDT to have greater uptake of service users from other areas of Leicestershire</li> </ul>	LCC
N9	Increase the growth in patronage on both commercially run & County Council contract bus services	<ul style="list-style-type: none"> <li>Priority in Local Transport Plan;</li> <li>Helps to build upon new policy initiative to have 95% of Leicestershire's people within 800 metres of an hourly bus service (recent subject of Best Value Review)</li> <li>Raised as key issue in draft community strategy</li> </ul>	<ul style="list-style-type: none"> <li>Work on both quality and level of services; enhanced approach to bus priorities and also public information/ service promotion</li> </ul>	<p>Bus Companies; Quality Bus Partnerships; Countryside Agency; District Councils; LCC (Sustainable Travel Group)</p>
L7	Increase in household waste recycling & composting	<ul style="list-style-type: none"> <li>Reflects objectives of National Waste Strategy;</li> <li>Contribute to MTCS and District commitments;</li> <li>Contributes to achievement of (emerging) Leicestershire Household Waste Management Strategy</li> <li>Recycling raised as key issue in draft community strategy</li> </ul>	<ul style="list-style-type: none"> <li>Involves increasing amount recycled at civic amenity sites (excl. green waste) – requires new sites;</li> <li>Increasing amounts of household waste separated for composting at civic amenity sites and through increased door-step collections;</li> <li>Increasing the available capacity at LCC's MRF to enable increased doorstep recycling collections by WCAs</li> </ul>	<p>District Councils; Private Sector Partners (including site operators); LCC</p>
L8	Improve countryside access & amenity	<ul style="list-style-type: none"> <li>Contributes to a MTCS commitment</li> <li>Conservation/enhancement</li> </ul>	<ul style="list-style-type: none"> <li>Work to maintain &amp; increase the network of footpaths &amp; other rights of way;</li> </ul>	<p>Landowners; Countryside Agency; Rights of Way Advisory Group</p>

		raised as key issue in draft community strategy	<ul style="list-style-type: none"> <li>• Providing opportunities for local communities &amp; visitors to access sites (wildlife sites, historic landscape sites etc);</li> <li>• Support for landowners;</li> <li>• Improve listed buildings</li> <li>• Disseminate good practice on heritage &amp; enhancement to others</li> </ul>	(Local Access Forum) English Heritage District Councils; Parish Councils; LCC (Community Services, Highways Transportation & Waste)
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### Improving our Efficiency in Service Delivery

Ref.	Target Outcome	Rationale	Description	Potential Partners/Partnerships
N10	Improve delivery and value for money of local services by overall improvements in cost-effectiveness of 2% or more	<ul style="list-style-type: none"> <li>• Mandatory requirement of PSA</li> <li>• MTCS commitment to make efficiency savings and maximising external funding</li> </ul>	<ul style="list-style-type: none"> <li>• Each Council will develop its own separate basket of PIs (8 components in total)</li> <li>• Improved performance on a basket of PIs which over 3 years is at least 7 1/2 % greater than the real increase in the Council's net budget over the same period</li> </ul>	District Councils LCC

(Note: MTCS = County Council's Medium-term Corporate Strategy)